

# — MAINTENANCE & CARE GUIDE —

## General Maintenance & Warnings

Our specialist finishes have been carefully developed and refined over many years and most are completely unique to us. We are proud to offer a wide variety of hand-applied, high-quality finishes that give our customers choice. Our products have excellent anti-corrosive properties if maintained to specific requirements for each finish and will last many years if given just a little regular care. To help you maintain your chosen finish, we have included a specific maintenance and care guide tailored to each finish within our range, this will ensure your products last for many years to come!

We do not recommend using our products externally in coastal areas due to the high levels of atmospheric salt, as this will rust or tarnish most finishes. Only certain grades of stainless steel will not rust in these environments and therefore our products cannot be guaranteed for such use. Please make sure any newly plastered or painted rooms are fully cured before fitting your ironmongery, as moisture may tarnish or rust some finishes. When painting, staining or plastering we recommend that all ironmongery is removed before proceeding and that rooms are left to fully cure before your ironmongery is fitted. Please avoid using any form of chemical cleaner, e.g. oxalic acid or aerosol sprays to clean products, as this can permanently damage any finish.

We recommend periodically oiling any moving parts on all products to ensure they perform to their full capacity, especially when fitting externally. We would also strongly advise that this is carried out upon initial installation. Wiping over the surface area of your products from time to time with an oily cloth will also remove any harmful deposits that build up on the surface and will aid protection from environmental factors. We recommend using our '3-in-One Oil' (22314) for all moving parts and surface areas. Some of our products benefit more from re-waxing with our 'Maintenance Wax' (33002) which will aid protection from environmental factors and help to preserve some metal and wood finishes.



### *Recommended Maintenance Products*

- 73102 - Brasso (75g) - R.R.P. £7.39
- 22314 - 3-in-1 Oil (200ml) - R.R.P. £3.14
- 73101 - Black Touch Up Paint (12.5ml) - R.R.P. £12.80
- 33002 - Maintenance Wax (100ml) - R.R.P. £6.86

## Fixing Screws

The fixings supplied with our products are hand-made from mild steel or stainless steel. Due to the hand-made nature of our fixings, a little extra care needs to be taken when fitting. It is always recommended that a pilot hole is drilled (especially into hard woods) for all our fixings. Ideally it is suggested that screws are rubbed with candlewax before fitting to ease the application. Please take the upmost care when fixing our screws, as many of our products are supplied with traditionally slotted screws. We recommend that along with drilling a pilot hole, a well-fitting screwdriver should be used. Please avoid fixing by way of an impact driver or drill operated screwdriver, due to the hand-made nature of the fixings.

All of our screws can be purchased in quantities of 25 to replace lost or damaged screws, please see pages 284-285 for further details. A number of our screw options are also available in raised-head and countersunk stainless steel if preferred.

Please refer to the following maintenance advice. For more information on the manufacturing process, accompanying products and complementary colours for each finish please see pages 20 – 25. Further information can be found on our website or alternatively our sales team are happy to answer any enquiries over the phone or by email.

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### **Beeswax Finish** *Suitable for internal use only.*

To ensure the finish on your Beeswax product always remains at its best, we would advise re-coating your product with our ‘Maintenance Wax’ (33002) from time to time. This adds further protection to the metal and helps to prevent any rust or white blooms forming. Due to temperature changes or packaging, a Beeswax product may occasionally show signs of a white bloom upon opening. This can be buffed with a soft cloth to remove.

Please note that where possible we would recommend using our External Beeswax in areas of your property with high moisture content, such as bathrooms or kitchens. Light surface rust may appear if using our standard Beeswax in damp internal environments, but this can be removed with ease. To remove, we recommend rubbing the product with 00 grade wire wool and then re-coating your product with our ‘Maintenance Wax’ (33002), using a cloth or brush. This will restore the finish and aid protection. Regular oiling of all moving parts using our ‘3-in-1 Oil’ (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

*Please note that we offer a matching External Beeswax finish, which should be used when fitting the Beeswax range externally.*

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### **External Beeswax Finish** *Suitable for use both internally and externally.*

Although the finish already offers a very strong barrier against environmental conditions, we recommend re-applying a small amount of our ‘Maintenance Wax’ (33002) periodically with a cloth or brush. This provides additional protection to the surface of your product and further protects this from any harmful external elements. Regular oiling of all moving parts using our ‘3-in-1 Oil’ (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

*Please note that we offer a matching standard Beeswax finish for use where an external finish is not required. For bathrooms, porches or any other areas of your property with high moisture content, we would recommend using External Beeswax products where possible.*

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### **Black Finish** *Suitable for use both internally and externally.*

This finish is extremely low maintenance and perfect for use in bathrooms, kitchens or externally where damper environmental conditions are expected. Regular oiling of all moving parts using our ‘3-in-1 Oil’ (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements. For any minor scratches that may occur with general wear and tear of your product, we offer a durable ‘Black Touch Up Paint’ (73101) if required.

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### **Antique Black Finish** *Suitable for use both internally and externally.*

This finish is extremely low maintenance and perfect for use in bathrooms, kitchens or externally where damper environmental conditions are expected. Regular oiling of all moving parts using our ‘3-in-1 Oil’ (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements. For any minor scratches that may occur with general wear and tear of your product, we offer a durable ‘Black Touch Up Paint’ (73101) if required.

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### **Pewter Patina Finish** *Suitable for use both internally and externally.*

This finish is very low maintenance and is suitable for use in bathrooms, kitchens and for external purposes. Regular oiling of all moving parts using our ‘3-in-1 Oil’ (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

## **Antique Pewter Finish** *Suitable for use both internally and externally.*

Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

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## **Natural Smooth Finish & Natural Textured Finish** *Suitable for internal use only.*

Our 'Maintenance Wax' (33002) should be wiped over the product from time to time to form a protective barrier, particularly if used in damper internal environments, such as kitchens or bathrooms. Light surface rust may appear if using in damp internal environments, but this can be removed with ease. To remove, we recommend rubbing the product with 00 grade wire wool and then re-coating your product with our 'Maintenance Wax' (33002), using a cloth or brush. This will restore the finish and aid protection. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Iron Finish** *Suitable for use both internally and externally.*

Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. Our 'Maintenance Wax' (33002) should also be wiped over the product from time to time to form a protective barrier, particularly if the intended use is external or in a porch, bathroom or kitchen.

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## **Polished Brass Finish** *Suitable for use both internally and externally.*

As our brass is unlacquered, it will naturally age through oxidation, giving the product added character. However, if desired this finish can be maintained to a bright 'polished' finish with periodic polishing. To achieve this, please use a dry cloth or alternatively our 'Brasso' (73102) can be used to assist with the cleaning of solid brass products. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

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## **PVD Brass Finish** *Suitable for use both internally and externally.*

We recommend avoiding the use of any chemicals or cleaning products on this finish. An oily cloth can be used to wipe over the product from time to time to remove any harmful deposits that build up on the surface of your product, this will also aid protection against any environmental elements. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Lacquered Brass Finish** *Suitable for use both internally and externally.*

We recommend avoiding the use of any chemicals or cleaning products on this finish to prevent a break-down of the lacquered top-coat. An oily cloth can be used to wipe over the product from time to time to remove any harmful deposits that build up on the surface of your product, this will also aid protection against any environmental elements. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Aged Brass Finish** *Suitable for use both internally and externally.*

This finish will continue to oxidise and age as it is an unlacquered finish, meaning the finish will darken over time. If the product becomes tarnished or too dark, it can be polished on all surface areas to enhance the finish. To restore and brighten the finish, we recommend polishing with a dry cloth or alternatively using our 'Brasso' (73102), which assists with the cleaning of solid brass products. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

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## **Polished Bronze Finish** *Suitable for use both internally and externally.*

This finish will oxidise and age as it is an unlacquered finish, meaning it will darken over time. If the product becomes tarnished or too dark, it can be polished on all surface areas to enhance the finish. To restore and brighten the finish, we recommend polishing with a dry cloth or alternatively using our 'Brasso' (73102), which assists with the cleaning of solid bronze products. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

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## **Aged Bronze Finish** *Suitable for use both internally and externally.*

This finish will initially lighten with use to reveal the copper tones from the metal beneath. If desired, a dry cloth can be used to accelerate this process, which will reveal more of the warm copper tones within the base metal. Please avoid using 'Brasso' (73102) or any other cleaning products on this finish, as this will strip the product of its dark rich character. If you were to over-polish or strip the product of its aged charm, then please note that the finish will oxidise and darken again in time. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation. An oily cloth can also be used to wipe over the product from time to time to aid protection against exterior or environmental elements.

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## **Polished Nickel Finish** *Suitable for use both internally and externally.*

We recommend avoiding the use of any chemicals or cleaning products on this finish as it may affect the plated finish. An oily cloth can be used to wipe over the product from time to time to remove any harmful deposits that build up on the surface of your product, this will also aid protection against any environmental elements. A dry cloth can also be used to wipe over the product and reduce finger marks. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Polished Chrome Finish** *Suitable for use both internally and externally.*

We recommend avoiding the use of any chemicals or cleaning products on this finish as it may affect the plated finish. An oily cloth can be used to wipe over the product from time to time to remove any harmful deposits that build up on the surface of your product, this will also aid protection against any environmental elements. A dry cloth can also be used to wipe over the product and reduce finger marks. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Satin Chrome Finish** *Suitable for use both internally and externally.*

We recommend avoiding the use of any chemicals or cleaning products on this finish as it may affect the plated finish. An oily cloth can be used to wipe over the product from time to time to remove any harmful deposits that build up on the surface of your product, this will also aid protection against any environmental elements. A dry cloth can also be used to wipe over the product and reduce finger marks. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.

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## **Ebony Timber Finish & Rosewood Timber Finish** *Suitable for use both internally and externally.*

Best suited for internal use but can also be used externally if well maintained. Please note that we recommend regular waxing of your timber products with our 'Maintenance Wax' (33002). This will help to prevent any discoloration or drying of the timber. Waxing also helps to provide a protective barrier against environmental elements. Regular oiling of all moving parts using our '3-in-1 Oil' (22314) is beneficial to the longevity of your products. This process is also highly recommended during initial installation.